# Now you're really in control



# Manage changes to SAP® solutions your way – with confidence

# Rev-Trac: Managing changes in SAP solutions safely, flexibly and efficiently – even in the most diverse and dynamic environments

SAP-based business information environments change constantly, especially in large, international organizations with extensive information processing needs. To keep your information flowing as your systems change, you need a powerful, flexible and fully-featured change control system that helps you respond nimbly to evolving markets and changing regulatory mandates, managing all system changes safely, flexibly and efficiently.

That's what Rev-Trac® by Revelation Software Concepts gives you – flexible, powerful and fully-featured change control for SAP solutions, no matter how complex or geographically dispersed your business environment.

# **Rev-Trac operation**

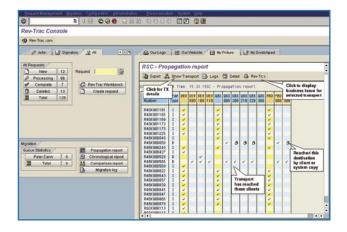
With both SAP 4.6c and 4.7 add-on certification and "Powered by SAP NetWeaver", Rev-Trac:

- Lives inside its own namespace in SAP like an SAP module, monitoring all changes in the SAP landscape
- Intercepts every change and forces users to relate it to a business issue
- Progresses each issue using the rules, organization model and approval processes you have decided are appropriate
- Automatically migrates changes in even the most complex landscapes - with no need for detailed TMS configuration
- Continuously tracks the location of changes throughout your landscape, automatically accounting for the effect of copies, refreshes, restores and manual and automatic migrations
- Provides a complete audit trail of all system changes
- Detects and pre-emptively blocks potential transport sequencing errors
- Is built to SAP's own demanding standards, is written in SAP's native ABAP® language and uses familiar SAP screens, functions and passwords

# Key benefits

A mature and fully-featured change management application that has evolved in response to customer needs for over eight years, Rev-Trac:

- Prevents inadvertent parallel development and blocks potentially damaging migrations (overtakes and overwrites) before they can occur
- Facilitates compliance with Sarbanes-Oxley, 21CFR Part 11 (Electronic Records; Electronic Signatures), FDA regulations and with the emerging ITIL infrastructure operational standard
- Provides a wholly integrated view of every system change, with both the business level and technical aspects of the change visible and intelligible from a single location
- Cuts the time needed to address business requirements from weeks to days
- Dramatically reduces the effort needed to synchronize or update systems or clients
- Provides special support for the management of concurrent, simultaneous changes in multiple landscapes, eliminating the need for system freezes during upgrades and special projects



# Low cost of ownership – high ROI

With a fast install time, easy learning curve and many advanced cost-saving features, Rev-Trac provides an easily demonstrable return on investment.

Because Rev-Trac lives in SAP, there are no hidden extras and no additional network, security, disaster recovery plan, DBA or desktop rollout requirements.

# Rev-Trac's place in the "change management" picture

Rev-Trac is installed in all systems within your SAP landscape and manages all changes as that landscape evolves. It does not replace the change management or help desk system you now use to manage changes across your whole organization.

# System requirements

Rev-Trac 5.0 is compatible with all SAP systems from Basis levels 4.0 to 640.

# Installation

Most sites install Rev-Trac, load system histories and begin full system monitoring in one day. Implementing the actual Rev-Trac change management process can take one or two weeks, as the organization finalizes decisions regarding workflow, approvers, etc. Training time is typically one to two hours in the classroom, or 30 minutes of training one-to-one.

## Validation and distribution support partner: Pharmaceutical, Biotechnology, and Medical Devices.

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# **Technical specifics**

- "Powered by SAP NetWeaver" and SAP certified as ABAP add-on for SAP R/3 4.6c and 4.7
- Can manage mixed SAP systems from Basis levels 4.0 to 640 within a single Rev-Trac installation
- Employs standard SAP security model, with SAP passwords, authorizations and profiles
- Allows business issues to be defined before changes are made, or "on the fly" at the time of change
- Provides complete flexibility in the definition of approval processes, organizational models and migration strategies
- Allows the creation of rules specifying what information (eg, budgets, specifications) must be associated with business issues at different points in their lifecycle
- Provides fully flexible migration scheduling, and automatically promotes business issues through their lifecycle after successful automigration
- Automatically notifies users via email when work is ready for approval, has reached a certain stage, or when a migration failure requires investigation
- Extends the SAP locking concept beyond the time of release to reduce risk of inadvertent parallel development within a single system, or across multiple development systems
- Automatically detects potential transport sequencing errors (overtaking and overwriting) for both configuration and workbench objects before migration
- Reports discrepancies between planned and actual location of changes within a landscape, and analyzes differences between specific systems and clients using either current or historical data
- Users may customize Rev-Trac behavior by implementing a range of user exits provided for this purpose
- Supports the management of changes to non-SAP systems (eg, Oracle, Unix or legacy systems)



Certified for SAP NetWeaver